



PRIVACY POLICY

1. INTRODUCTION

1.1 This Privacy Policy applies to www.AirTLG.com website only. By using our website Service, the User agree to be bound by the Privacy Policy and Terms and Conditions.

1.2 Should the User have any questions about our privacy policy, kindly contact us via email at singa@airtlg.com.

2. DEFINITIONS

2.1 The following definitions apply to all policy statements published in our website:

2.1.1 “AirTLG” or “we” or “us” refer to our company, known as “AirTLG LLC”; our Site; our Service; or a combination of all or some of the preceding definitions, depending on the context in which the word is used.

2.1.2 “Service” refers to the services that we provide through our Site, including our Site itself.

2.1.3 “Site” refers to our website, www.airtlg.com.

2.1.4 “User” refers to anyone who uses our Service, including general visitors to our Site.

3. INFORMATION COLLECTED

3.1. Identifying Information.

3.1.1 We collect certain personal information when the User signs up to our Service and/or engage in transactions via our Site that can be used to identify the User, such as the User’s first and last name, e-mail address, and telephone number.

3.1.2 If the User post comments, images or other content on our Site, anything that the User post becomes public to all other Site users – whether it is personally identifying of the User or not – and we disclaim any responsibility for any subsequent use by anyone else of any such information that the User post publicly. We do retain the right to remove any comment, image or other content that the User post.

3.1.3 Our Site also collects certain other information, such as the User’s IP address, information collected by “cookies,” and purchase history that does not itself identify the User but could do so if it were to be combined with sufficient other information.

3.1.4 We may allow third-party services to collect information about how our Users use our Site or use other websites across the Internet. For more information about these services, see PARAGRAPH 6.

3.2. Non-Identifying Information.

3.2.1 Whenever the User visit our Site, we may collect non-identifying information from the User, such as the User’s referring URL, pages viewed, length of visit, browser, operating system, and Internet Service Provider. Without additional information, this information alone cannot usually be used to identify the User.

4. USE OF THE USER’S INFORMATION

4.1 The information we collect from the User to the extent that it is private, is applied and/or disclosed only in accordance with this Privacy Policy.

4.2 Our primary use of personal information is to provide the User with the Services that the former’s request.

4.3 We may also use the User’s personal information to:

4.3.1 Enhance or improve the User experience, our Site, or our Service.

4.3.2 Verify registration status.

4.3.3 Provide products or information that the User purchase or request.

4.3.4 Send e-mails about the User’s transactions or our Site, or to respond to inquiries.

4.3.5 Send e-mails, including our e-mail newsletter, and updates about AirTLG and other products available via our Site.

4.3.6 Send e-mails and updates about AirTLG, including our newsletter.

4.3.7 Perform any other function that we believe in good faith is necessary to protect the security or proper functioning of our Site or Service.

4.3.8 Respond when required by subpoena, warrant or other legal process.

4.4 Where within the Law, we may also contact the User regarding Services and products that we believe the User would find of interest.

4.5 We may generate aggregated tracking information for traffic accounting and content analysis. Such aggregated statistical information may not be linked to any personal information and cannot be used to identify the User or any individual of our Sites. We may share this aggregated information with other companies for the purpose of documenting site use and related data analytics.

4.6 We retain personal information of our registered Users for as long as they remain registered, and for a reasonable time thereafter.

5. ACCESSING, EDITING, AND REMOVING THE USER’S INFORMATION. The User may review and edit personal information that was provided to the Site by logging into



a registered account and editing it. Some information may not be edited or removed unless the User deletes the account. Although most changes may occur immediately, information may still be stored in a web browser's cache. We take no responsibility for stored information in the User's cache, or in the User's other devices that may store information and disclaim all liability for such. In addition, we may, from time to time, retain residual information about the User in our backup and/or database.

SEE PARAGRAPH 15 FOR IMPORTANT LIMITATIONS ON THE TERMS OF PARAGRAPH 5.

6. "COOKIES"

6.1. "Cookies" are small data files stored on the User's computer's hard drive. Like most websites, we use cookies to provide the User with a personalized and enhanced online experience by actions such as remembering the User's preferences. For these reasons, the User needs to enable cookies in the browser to have full use of our Site. If the User choose not to accept cookies, some of these features in our Site may not be functional.

6.2. Like many other websites, we use first-party cookies and third-party cookies or other technologies on our Site to compile data regarding user interactions. In particular, we may use third-party services on our Site, for purposes such as:

- 6.2.1. Users Network Impression Reporting.
- 6.2.2. Demographics and Interests Reporting.

6.3. Our website may use services that track a user's browsing not only within our Site but also across other websites. Those services do not collect the Identifying Information as defined above, although they may make use of persistent identifiers that could allow particular content or advertising to be presented to a particular user.

6.4. Some browsers send so-called "Do Not Track" signals to websites such as ours. Our Site currently does not honor such indications due to a lack of industry consensus as to how such signals should be handled.

7. **THIRD-PARTY WEBSITES.** We may post links to third-party websites on its Site. We have no control over these third-party websites, and those third-party websites have their own privacy policies that may differ from ours. Users are strongly advised to review the privacy policy and terms of service for each site with third-party links.

SEE PARAGRAPH 15 FOR IMPORTANT LIMITATIONS ON THE TERMS OF PARAGRAPH 7.

8. THIRD-PARTY ACCESS TO THE USER'S INFORMATION

8.1. We use other companies to provide support to our Site and our Services, and we may need to share information about the users with these companies, or they may collect it directly, so that they can provide their services to us and ultimately to the User. For example, our web hosting service stores the personal information that the User provide us, and we use a logistics company to handle order processing and shipments. Our agreements with these companies prohibit them from making use of the User's personal information for any purpose other than to assist our Site and Service. In some cases, those companies may allow subcontractors to access personal information of our users for the purpose of providing their services to us.

8.2. We do not rent or sell the personal information of our Users with non-affiliated third parties for their own use.

SEE PARAGRAPH 15 FOR IMPORTANT LIMITATIONS ON THE TERMS OF PARAGRAPH 8.

9. **RELEASE OF THE USER'S INFORMATION FOR LEGAL PURPOSES.** At times, we may be required by law to release personal information in response to a legal request from a government agency or a private litigant. If we receive a subpoena affecting the User's privacy, we may try to notify the User to provide an opportunity to file a motion to quash the subpoena, or we may attempt to quash it ourselves, but we are not obligated to do either, or in certain cases we may be prohibited from notifying the User. We also reserve the right to report the User and release personal information about the User to law enforcement or other appropriate third parties where we believe that it is prudent to do so for legal reasons, such as our belief that the User have engaged in fraudulent activities.

SEE PARAGRAPH 15 FOR IMPORTANT LIMITATIONS ON THE TERMS OF PARAGRAPH 9.

10. **COMMERCIAL AND NON-COMMERCIAL COMMUNICATIONS.** By providing us with the User's contact information, the User authorize us to contact the User regarding the use of the Site and Services, including any transactions in which the User may engage. The User may unsubscribe from certain commercial email communications by notifying us that the User no longer wish to receive solicitations or information via opt-out or change of preferences links in our email communications.

SEE PARAGRAPH 15 FOR IMPORTANT LIMITATIONS ON THE TERMS OF PARAGRAPH 10.

11. **OUR POLICIES REGARDING CHILDREN.** We do not knowingly collect or maintain information from those under the age of 13. If the User is under 18 years old, the User may not become a registered user of our Site or otherwise access the Site. We do not sell products for purchase by children.



12. **SECURITY MEASURES.** We take certain measures to enhance the security of our Site and Service, including using SSL certificates, vulnerability scanning, and PCI DSS-compliant hosting. We review and update our security measures as appropriate. However, no transmission of data over the Internet is completely secure, and we recommend that the User use anti-virus software, firewalls, and other precautions to protect against online security threats.

13. **THE USER'S PRIVACY RIGHTS.** United States residents have certain rights under their respective state laws. Under the respective state Business and Professions codes, a U.S. resident/User may request certain information about the types of personally identifiable information that we have shown with third parties for direct marketing purposes during the preceding calendar year. To make such a request, please contact us at singa@airtlg.com.

14. **INTERNATIONAL TRANSFER**

14.1. We may transfer personal information to a call center outside of the United States. In addition, we may store personal information about the User on computers located outside of the User's state, country or other governmental jurisdiction where the privacy laws may differ from those in the User's jurisdiction.

14.2. In all such cases, our arrangements with any non-U.S. service providers prohibit them from using personal data for any purpose other than to provide support to our Site and Services.

15. **EXCLUSIONS AND LIMITATIONS: CONSUMER PROTECTION NOTICE.** If the User is a consumer, the provisions in this Privacy Policy are intended to be only as broad and inclusive as is permitted by the laws of the User's State of residence. In any event, AirTLG reserves all rights, defenses and permissible limitations under the law of the User's State of residence.

16. **INTERNATIONAL USERS.** Our Site is designed and targeted for audiences and Users in the United States only and we adhere to the United States privacy laws. If the User is using this Site while in another country, be advised that we transfer personal information to the United States and that the U.S. law governs any personal information that the User submit to us.

17. **AMENDMENTS.** We may amend this Privacy Policy from time to time. When we amend this Privacy Policy, we will update this page accordingly. The User continued use of our Service shall constitute the acceptance of any such amendments.

Updated in January 2020